



TERMS AND CONDITIONS

1. ACCEPTANCE OF TERMS

By accessing, downloading, installing, or using the REAL WISE by The Dessauer Group services, whether or not you become a registered user (“User”, “You”, “Yourself”, “Your”), You agree to be bound by these Terms, which You acknowledge that You have read and understood.

We reserve the right, at Our sole discretion, to change, modify or otherwise alter these Terms at any time. You must review these Terms at <http://www.thedessaugroup.com/terms-conditions/> on a regular basis to keep Yourself informed of any changes.

2. EARNINGS AND INCOME DISCLAIMER:

Dessauer Group II LLC (“REAL WISE by The Dessauer Group”) can not and does not make any guarantees about your ability to get results or earn any money with our ideas, information, tools, or strategies. What we can guarantee is your satisfaction with our training. We give you a 30-day 100% satisfaction guarantee on the products we sell, so if you are not happy for any reason with the quality of our training, just ask for your money back, in writing before the 30th day in the program. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any financial numbers referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance.

We don't believe in "get rich" programs - only in hard work, adding value, building a professional network/career, and serving others with real value and excellence. Our programs are intended to help you grow as an entrepreneur and real estate investor. As stipulated by law, though, we can not and do not make any guarantees about your ability to get results or earn any money with our ideas, information, tools or strategies.

Hours of Operation

Dessauer Group II LLC (“REAL WISE by The Dessauer Group”) corporate office is open Monday Friday 9a.m. - 5p.m. CST

The Dessauer Group’s shipping department is open Monday Friday 9a.m. - 5p.m. CST

We close for all government observed holidays



This policies and procedures applies to all REAL WISE by The Dessauer Group products sold on this site or any other site owned by Dessauer Group II LLC that includes a link to this page.

The Dessauer Group www.thedessaugroup.com

Billing Address

Billing address must be the same as the shipping address. Due to credit card procedures, we cannot ship to a different address than we bill to.

3. Returns and Cancellations

3.1 Physical Returns & Shipping

Returns & Subscription Cancellations

100% money back guarantee covers price of product only. 100% money back guarantee does not cover shipping and handling fee due to the fact that the customer made the decision to try product, therefore the customer accepts to pay the fee to ship the product.

Once a return is received or valid refund request submitted, the refund process will take no more than 30 days. All refunds will be either returned to the original credit card OR- mailed in check form to the billing name and address. International orders that will be refunded back to the original credit card, and PayPal orders will be credited back to the PayPal account. You have THIRTY (30) Days from the date of the original purchase to return the product to receive your refund. Any return received after the THIRTY (30) DAY time limit will not be processed.

Shipping of the product from Dessauer Group II LLC to your door will not be refunded. Shipping of the product to the Dessauer Group II LLC Refund Department will not be compensated.

To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.

Valid proof of returning a product includes: delivery confirmation or signature required via USPS. If the customer has delivery confirmation or signature required, then a full refund will be issued. Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

3.2 Subscriptions, Trials and Digital Products

Your REAL WISE by The Dessauer Group membership, which may start with a free trial, will continue month-to-month unless and until you cancel your membership or we terminate it. You must have Internet access and provide us with a current, valid, accepted method of payment to use the REAL WISE by The Dessauer Group service. We will bill the monthly membership fee



to the payment method used when signing up unless updated or changed by subscriber. You must cancel your membership before it renews each month in order to avoid billing of the next month's membership fees to your Payment Method

Trial Subscriptions: Your REAL WISE by The Dessauer Group membership may start with a trial. The trial period of your membership lasts for 30 days, or as otherwise specified during sign-up. For combinations with other offers, restrictions may apply. Trials are for new and certain former members only. Dessauer Group II LLC reserves the right, in its absolute discretion, to determine your trial eligibility

Monthly Subscriptions: You have THIRTY (30) Days from the date of the original purchase to request a refund for your REAL WISE by The Dessauer Group monthly subscription. Any refund request after the THIRTY (30) DAY time limit will not be processed. You may cancel at any time after the initial THIRTY (30) Days has passed.

Yearly Subscriptions: For yearly subscription purchases, you have THIRTY (30) Days from the date of the original purchase to request a refund for your Dessauer Group II LLC yearly subscription. Any refunds requests after 30 days will be prorated by the amount of time remaining under the original yearly subscription period. Example: If you purchase a yearly subscription in January of this year and you decide you want a refund 6 months from the purchase date, you're prorated refund would be 50% of the purchase price.

Excessive returns will not be accepted. Refunds will not be given to any one customer for one specific product more than twice. There is an unlimited amount of orders that a customer can place for one specific product, but the money back guarantee is void after a customer has used it for one specific product more than twice.

Shipping of the product from Dessauer Group LLC to your door will not be refunded. Shipping of the product to the Dessauer Group II LLC Refund Department will not be compensated.

To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned we cannot issue a refund.

Valid proof of returning a product includes: delivery confirmation or signature required via USPS. If the customer has delivery confirmation or signature required, then a full refund will be issued. Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

4. Terms of Subscription Renewal

Trial members will receive a notice from us that your trial period is ending or that the paying portion of your membership has begun. We will continue to bill your Payment Method on a monthly basis for your membership fee until you cancel. To cancel your subscription submit a request at info@thedessaugroup.com.



Monthly REAL WISE by The Dessauer Group Subscriptions automatically renew each month at the stated retail price until the subscription buyer notifies the company that they wish to cancel. Please refer to Returns & Subscription Cancellations section of the Terms of Service page.

Yearly REAL WISE by The Dessauer Group Subscribers will be notified via email prior to renewal with the option to renew at the original yearly price. If the subscriber does NOT notify the company that they wish to continue at the yearly price, the subscribers account will revert to the monthly price automatically.

5. Consulting Programs (Including, but not limited to Diamond, Titanium, Pocket CEO, One-Deal Plan, Commercial Essentials LITE, Commercial Essentials BASE and/or Commercial Essentials PLUS, 1-Hour Individual Consulting, Yearly Individual Consulting, 10 Pack (1-Hour Individual Consulting), Group Sales Coaching Program and/or the Pocket CSO Program)

You have *THIRTY (30) Days* from the date of the original purchase to review your consulting experience. Any refund requests after the *THIRTY (30) DAY* time limit will not be processed. Some(or all) components of each program may not be available until the account is completely paid in full. The delivery of the components of the program will be at the complete discretion of Dessauer Group II LLC based on the amount and timeframe of payments.

6. Live Events

The events, information, and speakers listed on our Sites are subject to change without notification.

You have THIRTY (30) Days prior to the event to request a full refund of your ticket price or seat deposit. Any request after the THIRTY (30) DAY time limit will not be processed. Any unused tickets will be forfeited and are not transferable to another event.

TICKET HOLDERS MAY NOT SELL, OFFER FOR SALE, OFFER AT AUCTIONS, RESELL, DONATE, ACT AS COMMERCIAL AGENT FOR ANOTHER PARTY OR OTHERWISE TRANSFER THEIR TICKETS IN ANY WAY WITHOUT THE SPECIFIC PRIOR WRITTEN CONSENT OF DESSAUER GROUP II LLC.

6.1 Ticket Transfers

Ticket transfers will not be processed THIRTY (30) Days prior to the event.

A \$50 transfer fee will be applied to all ticket transfers.

6.2 Process for Guest Tickets Transfers

Once a Ticket purchase is confirmed, the Ticket Purchaser may only change the assignment of the Guests accompanying him a maximum of 2 times and using the Tickets that he purchased by:



Submitting a Guest Ticket Transfer Request: the Ticket Purchaser must submit a transfer request to info@thedessaugroup.com.

6.3 Ticket Resales

If a Ticket Purchaser cannot use all of the Tickets that he has purchased, the Ticket Purchaser will have the opportunity to submit to DESSAUER GROUP II LLC a formal request for the resale of the Tickets he no longer wants via the Dessauer Group support team, so that the support team can try to resell the Tickets to another attendee. Unlike the Guest Transfer policy, the Ticket Purchaser will not have to provide a reason for the Ticket Resale request.

There is no guarantee that demand for Tickets will result in the Tickets being resold. If the Ticket Purchaser's Tickets are not resold, no resale proceeds will be returned to the Ticket Purchaser.

7. Live Streams

LIMITATION ON LIABILITY.

THE REAL WISE BY THE DESSAUER GROUP STREAM AND ALL CONTENT AND SOFTWARE ASSOCIATED THEREWITH, OR ANY OTHER FEATURES OR FUNCTIONALITIES ASSOCIATED WITH THE REAL WISE BY THE DESSAUER GROUP LIVE STREAM, ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND. DESSAUER GROUP II LLC DOES NOT GUARANTEE, REPRESENT, OR WARRANT THAT YOUR USE OF THE REAL WISE BY THE DESSAUER GROUP LIVE STREAM WILL BE UNINTERRUPTED OR ERROR-FREE.

Dessauer Group II LLC is not responsible for any problems or technical malfunction of any network or lines, computer online systems, servers, or providers, computer equipment, software, failure of any e-mail or redemption to be received by Dessauer Group II LLC on account of technical problems or traffic congestion online or on the Internet or at any Web site, or any combination thereof including any injury or damage to customer's or any other person's computer related to or resulting from downloading or streaming any materials consistent with this agreement or subsequent use of any Dessauer Group II LLC owned web properties. If, for any reason, the stream is not capable of running online as planned, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of Dessauer Group II LLC which threatens or corrupts or adversely affects the administration, security, fairness, integrity or proper conduct of a live stream offer, Dessauer Group II LLC, reserves the right, in its sole discretion, to cancel, terminate or suspend the offer and/or any subscription. *ANY ATTEMPT BY YOU TO DELIBERATELY DAMAGE ANY WEB SITE OR UNDERMINE THE LEGITIMATE OPERATION OF THIS OFFER MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, DESSAUER GROUP II LLC WILL DISQUALIFY YOUR ATTEMPTED REDEMPTION AND RESERVES THE RIGHT TO SEEK DAMAGES FROM YOU TO THE FULLEST EXTENT PERMITTED BY LAW.*



8. Your Account

You agree to provide accurate and complete information when you register with, and as you use, the REAL WISE by The Dessauer Group Services, and you agree to update your account information to keep it accurate and complete. You agree that REAL WISE by The Dessauer Group may store and use the information you provide for use in maintaining and billing fees to your Account.

8.1 Access to Previous Purchases

As an accommodation to you, subsequent to acquiring REAL WISE by The Dessauer Group training, you may download previously acquired training (when available) onto any Associated Device. Some Dessauer Group II LLC training or services that you previously acquired may not be available for subsequent download or access at any given time, and Dessauer Group II LLC shall have no liability to you in such event. As you may not be able to subsequently download certain previously-acquired content or training, once you download an item, it is your responsibility not to lose, destroy, or damage it, and you may want to back it up.

Dessauer Group II LLC reserves the right to change content options (including eligibility for particular features) or remove access without notice to any previously purchased training or content that is no longer valid or deemed out of date.

9. Social Media Groups and Communities

Business owners, entrepreneurs, and investors of all levels are welcome here. We have community members of all skill and experience levels, from college students to entrepreneurs to multi-million dollar enterprises.

We want people to feel safe when using our groups and forums. For that reason, we've developed a set of community guidelines, outlined below. These policies will help you understand what type of sharing is allowed in our private groups and communities, and what type of content may be reported to us and removed. Because of the diversity of our global community, please keep in mind that something that may be disagreeable or disturbing to you may not violate our community guidelines.

Keep it respectful

Comments that are inappropriately negative, rude, or attacking will be deleted, removed, or we will ask you to revise your thoughts. Everyone is here to learn and grow, so anything violating that will be removed.

No pitching to the group

We have a strict 'no shopping for customers' policy in our groups. This includes pointing people to blog posts with your offers/affiliate offers and publicly asking members to join your own Facebook groups or communities. Be cautious of unsolicited private messages to group members. If we get multiple complaints that you or someone else is using private messages to



make unsolicited pitches to members, you may be asked to leave. You should view the group as your peers, not your leads.

No gated content

Content posted in the groups cannot be used to harvest leads in any way. If you need a feedback or a review, post the direct PDF, document, or screenshot. Don't require people to opt-in to view.

Respect confidentiality

Content gathered in our online community groups cannot be collected, repackaged, and/or shared outside the group. Every member of our communities has a right to privacy and the right to feel safe that their questions, answers, and experiences remain privy to group members only.

Keep it on topic

We reserve the right to remove posts based on off-topic content or offensive content.

Partnering with other members

Access to this group does not mean that Dessauer Group II LLC endorses anyone's products or services. Please be cautious and do your due diligence when partnering with anyone in the group – don't assume everyone is trustworthy. If you are looking for help implementing the stuff that REAL WISE by the Dessauer Group teaches, we do have a list of (vetted) partners through our Certified Partner program.

Report posts that are breaking group policies

Due to the large amount of people in our groups and communities, it's sometimes difficult for us to catch everything. If you see a post that is questionable, please report it, tag our community manager in the comments, or reach out to our community manger directly via private message so our team can review them.

Breaking the rules

Three warnings for rule-breaking behavior will result in a 7-day removal from the group. After the 7 day period, you are welcome to rejoin the group on a 30-day probation. If you break the rules again during your probation, you will be permanently removed from the community or group.

10. INTELLECTUAL PROPERTY

You agree that the Dessauer Group II LLC, including but not limited to REAL WISE by The Dessauer Group products and services, graphics, user interface, audio clips, video clips, editorial content, templates and the scripts and software used to implement Dessauer Group II LLC Services, contains proprietary information and material that is owned by Dessauer Group II LLC and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the Dessauer Group II LLC Services in compliance with this Agreement. No portion of the Dessauer Group II LLC Services may be reproduced in any form or by any means, without expressed written permission from Dessauer Group II LLC. You agree not to modify, rent, lease, loan, sell, distribute, or create



derivative works based on the Dessauer Group II LLC Services in any manner, and you shall not exploit the REAL WISE and or the Dessauer Group II LLC brand in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

Notwithstanding any other provision of this Agreement, Dessauer Group II LLC and its licensors reserve the right to change, suspend, remove, or disable access to any REAL WISE by The Dessauer Group product(s), content, or other materials comprising a part of the REAL WISE by The Dessauer Group brand at any time without notice. In no event will Dessauer Group II LLC be liable for making these changes. Dessauer Group II LLC may also impose limits on the use of or access to certain features or portions of Dessauer Group II LLC services, in any case and without notice or liability.

All copyrights in and to Dessauer Group II LLC (including the compilation of content, postings, links to other Internet resources, and descriptions of those resources) and related software are owned by Dessauer Group II LLC and/or its licensors, who reserve all their rights in law and equity. *THE USE OF THE SOFTWARE OR ANY PART OF DESSAUER GROUP II LLC, EXCEPT FOR USE OF DESSAUER GROUP II LLC AS PERMITTED IN THIS AGREEMENT, IS STRICTLY PROHIBITED AND INFRINGES ON THE INTELLECTUAL PROPERTY RIGHTS OF OTHERS AND MAY SUBJECT YOU TO CIVIL AND CRIMINAL PENALTIES, INCLUDING POSSIBLE MONETARY DAMAGES, FOR COPYRIGHT INFRINGEMENT.*

The Dessauer Group, the Dessauer Group logo, REAL WISE, the REAL WISE logo, other Dessauer Group II LLC trademarks, service marks, graphics, and logos used in connection with Dessauer Group II LLC are trademarks or registered trademarks of Dessauer Group II LLC. in the U.S. and/or other countries. Other trademarks, service marks, graphics, and logos used in connection with Dessauer Group II LLC Services may be the trademarks of their respective owners. You are granted no right or license with respect to any of the aforesaid trademarks and any use of such trademarks.

Personal Checks

All checks are held for 10 business days. Orders placed with a check will be held for 10 business days. Once 10 business days is complete, the order will be released and shipped. All returned check will be charged a \$25 USD return check fee.

Counter checks will not be accepted.
Checks and money orders must be sent in US funds.

Customer Service:

If you have questions or comments regarding Dessauer Group II LLC products or services, please email us at info@thedessaugroup.com or call 219-808-5311